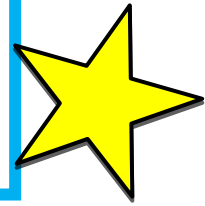




FAQs



How do I order my child's milk?

Your child is entitled to free milk until they are 5. Once they have turned 5 you may choose to continue to pay for this. You need to order your child's milk via the Coolmilk website. You will receive a link to this at the end of July so that you can register over the summer holidays. If you want to order milk, you need to do so by 5pm on a Tuesday for the following week.

Do you have hand dryers in the toilets?

Yes. The children get used to these very quickly. We do advise that if your child doesn't like hand dryers they practise using them when out and about in the coming months.

How do I order my child's lunch?

In the next few weeks you will be asked to register for a SIMS pay account. Here you will be able to pre-order your child's school lunches. You will also be able to let us know if your child is having a packed lunch from home.

How does SIMS pay work?

A letter with your personal code will be sent to you. You will need to register to be able to do this. Please make note of your login and password as we are unable to reset them for you. This is then ready for you to order from our school shop. You will also be able to pre-order your child's school lunches from September. When ordering school meals, you need to do so by 12pm on a Saturday for the following week. Any changes can be sorted by the office. Please just email or call.

What do I do if my child requires a special diet?

You will need to register with the school caterers (HC3S). Please let us know if your child will require a special diet. You will then be sent further information at the beginning of July.

What do I do if my child needs medicine in school?

Any medicine must come into school via the office as they need to be signed in. Please do not send these in via your child's book bag. Please refer to the Administering Medicines Policy on the school website as this highlights the medicines we are able to administer.

What do I do if my child has a medical appointment?

We ask that where possible these are made outside of the school day. However, if this is not possible, you need to advise the school office in advance of the appointment and provide them with a copy of the medical appointment letter.

My child needs to be collected by a different adult.

If your child is being collected by a different adult please let the office know, preferably in the morning so that the class team can be informed.

Are they only allowed water in the classroom?

We ask for water only in the classroom water bottles. If your child is having a packed lunch from home you can provide them with an additional drink for this. No fizzy drinks or glass bottles please.

When do I return my Universal Free School Meals form?

Please can you return this either on our Friday 18th June during our open afternoon or when collecting items from the school shop.

